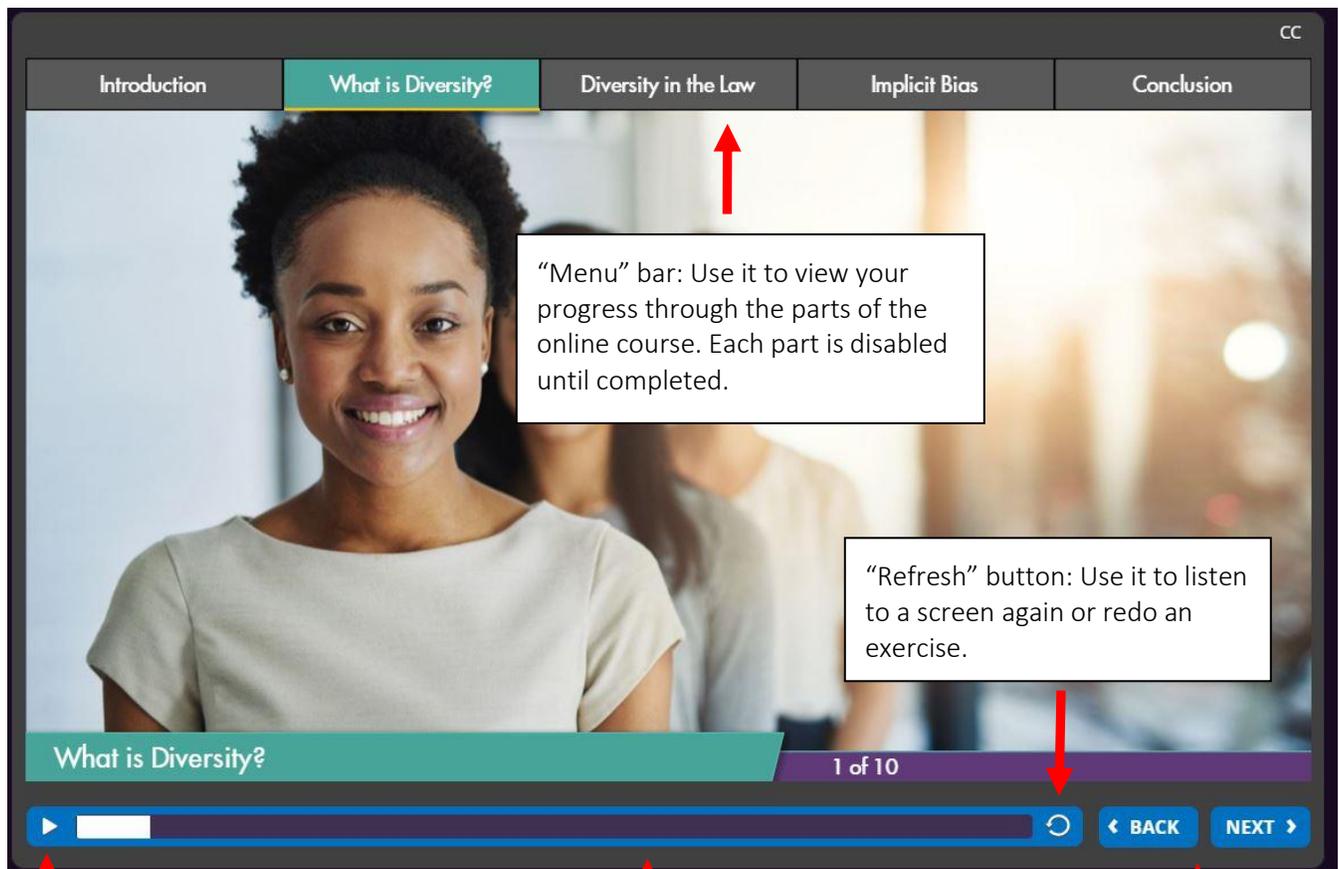




NAVIGATION INSTRUCTIONS

The course is designed to be compatible with all browsers and mobile devices. Should you have trouble accessing the course, please call (312) 363-6210.

OVERVIEW OF THE PLAYER



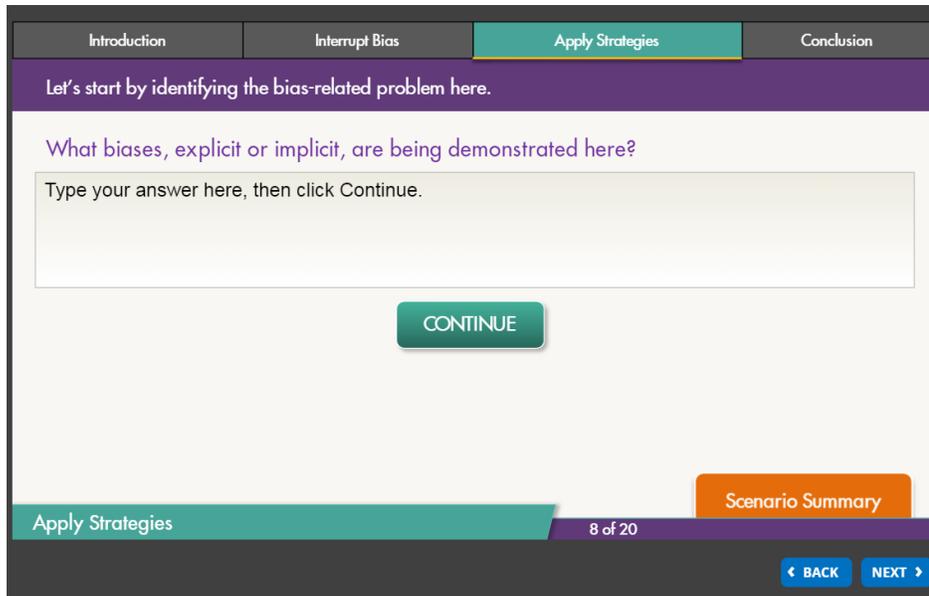
“Play/Pause” button: You’ll be able to play and pause the player bar by pressing this button.

“Player” bar: This will show your progress through each screen, including the dialogue and exercises.

“Back/Next” buttons: Use these to proceed between screens. The Next button will be disabled until the player bar is complete.

The Next button will take you to the next screen when it is enabled. For some screens, the Next button will be disabled and you will have to click on other buttons such as numbers, or “Continue,” “Read,” “Submit,” etc. The choice of button will be clear on the screen.

There are certain sections of the course where you will be asked to provide honest and thoughtful responses to different scenarios. These responses are not recorded, saved or collected.

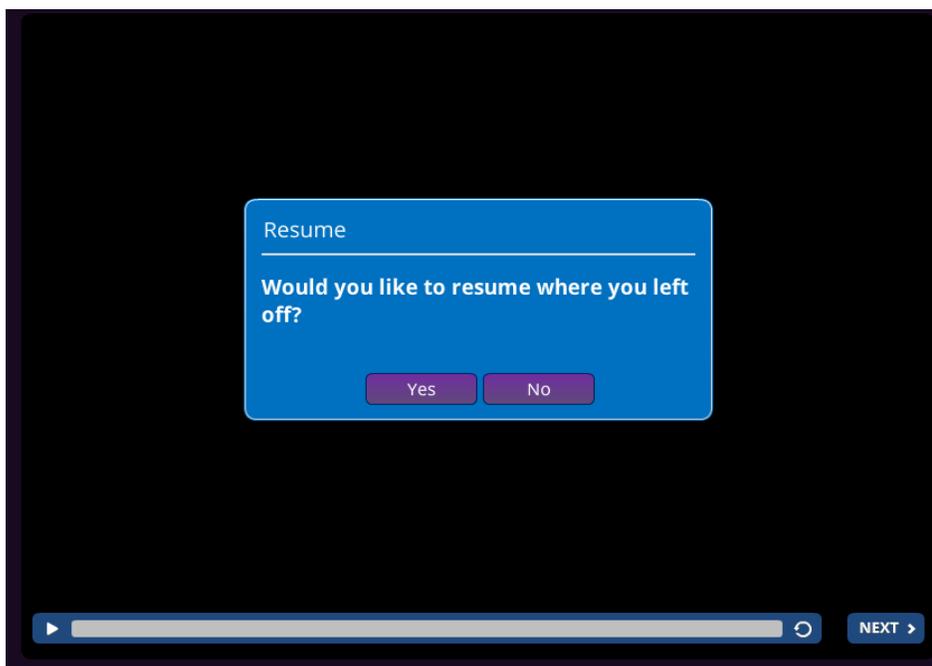


The screenshot shows a course interface with a navigation bar at the top containing 'Introduction', 'Interrupt Bias', 'Apply Strategies' (highlighted), and 'Conclusion'. Below the navigation bar, a purple header reads 'Let's start by identifying the bias-related problem here.' The main content area asks 'What biases, explicit or implicit, are being demonstrated here?' and includes a text input field with the placeholder 'Type your answer here, then click Continue.' and a green 'CONTINUE' button. At the bottom, there is a green 'Apply Strategies' button, an orange 'Scenario Summary' button, a progress indicator '8 of 20', and navigation buttons '← BACK' and 'NEXT →'.

RESUMING THE COURSE

In most cases, the course can be resumed after closing out your browser so long **as you reopen the course in the same browser on the same computer or device**. Your web browser also has to not automatically empty cached files upon exiting. Please note that many employers' computers use the "Empty Cache" browser setting as standard.

In the event you are able to resume the course, you will see the screen below. Select "Yes" if you wish to resume the course, or "No" if you wish to restart.



The screenshot shows a dark blue dialog box titled 'Resume' with the question 'Would you like to resume where you left off?' and two buttons: 'Yes' and 'No'. Below the dialog box, there is a video player interface with a play button, a progress bar, a refresh button, and a 'NEXT >' button.

RECEIVING YOUR CLE CERTIFICATE

When you click on the “Certificate” button at the end of the course, your web browser will take you to the Feedback & CLE Credit form. If the webpage does not open, ensure your pop-up blocker is turned off. Once you complete the form, you will receive your CLE certificate via email within the next five minutes. If you do not receive your certificate, please call (312) 363-6210.