

ILLINOIS SUPREME COURT COMMISSION ON PROFESSIONALISM

Ending Harassment, Bullying and Incivility in the Legal Workplace Agenda

INTRODUCTION - 5 MINS

Overview of civility and the learning objectives of the course.

STUDIES ON INCIVILITY - 10 MINS

Summary of studies on civility and the Model Rules governing professional conduct.

HOW INCIVILITY IMPACTS THE LEGAL PROFESSION - 15 MINS

How public perception, client needs, diversity issues, lawyer well-being and the justice system are all impacted by incivility.

PERSPECTIVES FROM THE FIELD - 5 MINS

Four stories from lawyers on how civility is essential to the legal profession and their careers.

CHANGING BEHAVIORS, PERSONAL TO ORGANIZATIONAL - 10 MINS

Practical strategies on how to manage uncivil situations in your professional life.

PRACTICE SCENARIOS - 10 MINS

Activities to reinforce the key takeaways of the course.

CONCLUSION - 5 MINS

Review course content and complete the survey to receive professional responsibility CLE credit.

Illinois Supreme Court Commission on Professionalism

