

## JAYNE R. REARDON

Illinois Supreme Court Commission on Professionalism  
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### STRATEGIC PLANNER AND THOUGHT LEADER

Created and staffed statewide organization devoted to promoting professionalism, diversity and inclusion, and improved effectiveness of the legal and judicial systems. Recognized nationally as a thought leader in professionalism and future law topics.

### EXPERIENCE

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#### EXECUTIVE DIRECTOR of STATEWIDE COMMISSION

- Under five consecutive Illinois Supreme Court Chief Justices, **manage all operations** of statewide commission including budget, quarterly commission meetings, strategic planning sessions, programmatic and financial reporting. Hire, mentor and promote staff. Engage independent contractors and volunteers to support projects and initiatives.
- **Interface** with commissioners, state and federal court judges, law school deans and professors, local, state and national leaders in developing and sharing programs to increase the professionalism, diversity and inclusiveness of lawyers and judges and to promote more equitable legal and judicial systems.
- Created and supervised implementation of **statewide lawyer mentoring program**, collaborating with over 95 sponsoring organizations and including over 6,800 participants in eight years of operation. With affinity bar leaders, created curriculum and resources toolkit geared to **women and under-represented groups**. Feedback: 100% of participants would recommend the program and 99% plan to maintain the mentoring relationship.
- Launched and oversee **communications platform** including LinkedIn, Twitter, Facebook, Instagram and blog communication channels. Annual website users average over 96,600 (from 480 Illinois cities, 49% outside Illinois), up 28% vs. 2019; 2civility was named to 2017 American Bar Journal top 100 *Blawgs*, personal Twitter followers 3,900. Over 45,000 subscribers to weekly and monthly e-newsletters. Created **Lawyer Spotlight** interviews and **Profiles in Professionalism** to highlight leaders in professionalism and **Reimagining Law** video series exploring how legal professionals are adapting the delivery of services to better serve today's consumers.
- Responsible for accreditation and approval of **professional responsibility CLE** courses numbering over 12,000 in 2020. Spearheaded study and recommendation for **mandated PR-CLE in diversity/inclusion and mental health/substance abuse**, subsequently adopted by Illinois Supreme Court,

leading to over 50% increase in both categories of PR-CLE. Oversee development and delivery of in person and of online courses.

- Planned curriculum and supervise delivery of professionalism 1L orientation **programs at all nine Illinois law schools**. Supervise JumpStart pre-orientation and academic year programming for under-represented and first-generation law students.
- Develop and present programming for state and regional **judicial education conferences**, including **courthouse professionalism training** involving judges, clerks, sheriffs, and other courthouse personnel. Collaborate with chief judges to tailor courthouse professionalism training to the culture of their specific circuits.
- Built **national reputation** for expertise in the field of professionalism. Appointed by four successive American Bar Association Presidents to serve as a member and, subsequently, Chair of the Standing Committee on Professionalism. Teach at the state and national level, including for the American Bar Association, the National Association of Bar Executives, National Conference of Bar Presidents and other groups.

#### **DISCIPLINARY COUNSEL**

- Analyzed legal, ethical and sanction issues raised in attorney disciplinary cases before the Review Board of the Illinois Attorney Registration and Disciplinary Commission
- Participated in disciplinary hearings and drafted Reports and Recommendations of the Review Board; created longitudinal analyses of recurring disciplinary issues.

#### **TRIAL ATTORNEY**

- For two Chicago law firms (Locke Lord, f/k/a Wildman Harrold Allen & Dixon and Kelley Drye & Warren) tried numerous state and federal cases to verdict in product liability, employment, commercial and medical malpractice litigation. Supervised and directed associates and paralegals on all aspects of case preparation.
- Authored appellate briefs in federal and state courts, including defending civil rights verdict through appeal to the Supreme Court of the United States.
- Instituted associate training and continuing legal education programs. Authored articles for firm newsletters. Actively served on firm Recruiting Committee and Employee Assistance Advisory Committee.

#### **EDUCATION**

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**UNIVERSITY OF MICHIGAN LAW SCHOOL** *Juris Doctor*

**UNIVERSITY OF NOTRE DAME** *B.A., Government & Urban Studies*

**HARVARD LAW SCHOOL**, *Program on Negotiation*

## PROFESSIONAL ASSOCIATIONS & COMMUNITY INVOLVEMENT

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### National

- American Bar Association
  - Standing Committee on Professionalism; *Chair 2015—2018, Member 2012-2015*
  - ABA Law Practice Division, Ethics & PR Committee, Future of Law committee
  - Co-Chair, Working Group re: emerging ethical and legal issues related to the use of AI in the practice of law
  - National Consortium of Professionalism Initiatives, 2007 to present
  - Center for Professional Responsibility Outreach Planning Group, Chair 2014
  - Center for Professional Responsibility Working Group on Reforms to Advertising Model Rules, 2015-2016
- Association of Professional Responsibility Lawyers, *Future of Lawyering Committee, Co-Chair Rule 5.4 Subcommittee*
- Institute for the Future of Law Practice, *Board member*
- National Attorney Well-Being Task Force, 2016-2017
- National Legal Mentoring Consortium, *Steering Committee*
- National Association of Women Lawyers

### State

- Illinois Supreme Court's Committee on Implementation of Strategic Goal Professionalism/Accountability in the Judicial Branch, Chair
- Illinois State Bar Association, *Bench & Bar Section; Racial and Ethnic Minorities and the Law, Well-Being Task Force*
- Women's Bar Association of Illinois, *Planning Committee for ABA Commission on Women in the Profession & WBAI Joint Summit*
- Connecticut Bar Association Task Force on the State of the Legal Profession, Advisory Board Member

### Local/Affinity/Community

- Chicago Bar Association: *Professional Responsibility Committee; Alliance for Women; Future of the Profession Committee; Task Force on Justice Entrepreneurs Project*
- CBA/CBF Task Force on the Sustainable Practice of Law & Innovation
- Phi Alpha Delta Legal Fraternity
- Justinian Society
- Pro bono representation of World War II veterans before Department of Veterans Affairs, Chicago Regional office, Board of Veteran's Appeals, Washington, D.C.
- Active in community and government affairs in Park Ridge and Chicago

## PUBLICATIONS (SELECTED)

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- *When the Rules Stagnate Innovation, Change the Rules, ABA's Law Practice*

Today, November 2019

- *Civility + Diversity = Inclusion, The Cornerstone of Innovation*, ABA's Law Practice Today, July 2018
- *Does the Adoption of the Uniform Bar Examination Foreshadow Uniform Regulation?* ABA Journal, 2018
- *Lawyer Well-Being, An Uncharted Path to Increasing Diversity and Inclusion*, ABA February 2018
- *Incivility in Law and Society*, Chicago Bar Association Record, November 2018
- *Alternative Business Structures: Good for the Public, Good for the Lawyers*, St. Mary's Law Journal, Vol. 7, Issue 2, Spring 2017
- *LegalZoom May Become New Apple; Adapt or Face Growing Obsolescence*, Chicago Daily Law Bulletin, January 2017
- *The Relevant Lawyer: Re-imagining the Legal Profession*, chapter "Professionalism as Survival Strategy" American Bar Association, 2015
- *The Essential Qualities of the Professional Lawyer* chapter "Civility: The Core of Professionalism" American Bar Association, 2013; Teacher's Manual 2017
- *Can Justice Be Served Online?* American Bar Association Journal, April 2017
- *Why Black Judges Matter*, Crain's Chicago Business, January 15, 2016
- *Pro Bono and Volunteer Service, the Lifeline of Professionalism*, Chicago Daily Law Bulletin, October 20, 2015
- *Professionalism as Survival Strategy*, (Interview) ABA e-News June 2015
- *Creative Solutions for Access to Justice*, Chicago Daily Law Bulletin, December 2, 2014
- *Technology is an Important Tool in Professionalism and Civility Mission*, Chicago Daily Law Bulletin, April 23, 2014
- *As Lawyers, We Shape the Public's Trust*, Chicago Daily Law Bulletin January 23, 2014
- *Challenge the Calls: Institutional Bias Still at Play in Gender Inequity*, Chicago Daily Law Bulletin, October 15, 2013
- Hundreds of *2civility* blog posts on professionalism topics

#### **PRESENTATIONS (SELECTED)**

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- Organizer, speaker, host and moderator of *The Future is Now*, statewide future law conferences attended by 300-400 lawyers, judges, law students, and other professionals, Chicago IL, 2016, 2017, 2018, 2019, 2021 *forthcoming*
- Presenter on civility, professionalism, and diversity at biennial Illinois Judicial Education Conferences 2012, 2014, 2016, 2020
- American Bar Association
  - *Tips to Employ Civility as a Winning Strategy*, webinar, July 2019
  - *Civility is the Core of Your Successful Career*, webinar, Feb. 2017
  - *Policing Lawyer Manners: The Complicated Question of Civility Compliance*, Chicago, IL, Aug. 2015
  - *Ethical Pitfalls for New Lawyers*, webinar, Aug. 2014

- *Ethical Tools to Defuse Incivility*, webinar June 2012
- National Conference of Bar Executives
  - *Mindful Lawyer, Mindful Bar*, Miami, FL, Feb. 2017
  - *The 3Ls of Mentoring: Law Student...to Lawyer...to Leadership*, Dallas, TX Feb. 2013
- National Conference of Bar Presidents
  - *Bar as Navigator of New Legal Services Model*, Aug. 2019
  - *The Changing Ethics Landscape: A View of the New Horizon* webinar, March 2019
  - *The Future is Now: What Does Access to Justice Look Like?* moderator, Chicago, Aug. 2018
  - *Beyond "Your" Year: Guiding Your Association into the Future*, webinar Oct. 2017, annual meeting, San Francisco, Aug. 2016
- National Legal Mentoring Conference
  - *Mentoring for Resilience & Success in the Future Practice of Law*, Denver, CO May 2016
  - *Painting Your Mentoring Program with Professionalism from Floor to Ceiling*, Columbus, OH April 2014
- Association of Professional Responsibility Lawyers
  - *Reversing Presumptions and Changing Minds: Rethinking Regulation of Legal Services Delivery for the 21st Century*, Austin, TX, Feb. 2020
  - *Fee Sharing and Referral Services: Revolution in the Wild West*, moderator, San Francisco, CA, Aug. 2019
- Law Schools
  - *Change is Going to Come: Legal Services and Regulatory Reform*, Northwestern Technology Initiative, Chicago, Oct. 2019
  - *Re-Regulating Law for the 21<sup>st</sup> Century*, #MakeLawBetter Conference, Chicago-Kent College of Law, Aug. 2019
  - *Innovation, Technology and the Future of Courts*, Northwestern Pritzker School of Law, Chicago, Dec. 2018
  - Guest lecturer on topics of access to justice and professionalism at various law schools including: Loyola University School of Law; DePaul University College of Law; Northwestern Pritzker School of Law; University of Illinois College of Law; Michigan Law School; Michigan State University College of Law
- Other Legal Organizations
  - American Immigration Lawyers Legal Tech Summit, *Bleeding Edge Ethics: Re-Regulation Roundtable*, November 2020

- Connecticut Bar Association Annual Meeting, *Regulatory Reform Update*, September 2020
- *Legal Landscape and Status of Regulatory Reform*, Chicago Bar Association/Chicago Bar Foundation's Kick-Off meeting for the Task Force on the Sustainable Practice of Law, Keynote, Oct. 2019
- *Putting it all Together: The Client-Driven Lawyer in the Age of Technology*, Chicago Bar Association, Sept. 2019
- *HELP! Bringing Regulatory Reform of Legal Services Delivery to the New World*, moderator, International Conference of Legal Regulators, Edinburgh, Scotland, Sept. 2019
- *Civility: It's More Than Playing Nice*, keynote, Asian American Bar Association 32<sup>nd</sup> Annual Installation and Awards Dinner, Chicago, Sept. 2019
- *The Place of Civility in the Practice of Law*, Illinois Society of Trial Lawyers, Chicago, IL, May 2017
- *From Brief to Tweet: Communicating in the World of Social Media*, National Association of Women Lawyers, Chicago IL March 2017
- *Alternative Business Structures: Good for the Public, Good for Lawyers* St. Mary's Symposium on Ethics and Legal Malpractice, San Antonio, TX Jan. 2017
- *Professionalism: The New Normal*, keynote, South Dakota State Bar Association Annual Meeting, Sioux Falls, SD, June 2016
- *The Mentoring of New Lawyers: Challenges, Rewards and Best Practices*, Connecticut Bar Foundation James W. Cooper Fellows Symposium, Hartford, CT Nov. 2015
- *Inspiring Change within the Profession and Our Communities*, Alabama State Bar Association Leadership Conference, April 2014

## **PROFESSIONAL AWARDS & RECOGNITION**

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- ABA/ ABA Center for Innovation, *Legal Rebels Award*, February 2021
- Illinois Judges Association, 2020 Amicus Award, December 2020
- Member of *Fastcase 50* honoring "law's smartest, most courageous innovators, techies, visionaries & leaders," July 2019
- Illinois Bar Foundation, *Distinguished Service to Law and Society Award*, Dec. 2017
- In 2017, named to "34 People in Legal You Should Follow on Twitter" by Clio and "16 Incredible Female Lawyers to Follow on Twitter" by Capterra Legal Software Blog
- Women's Bar Association of Illinois, *Vanguard Award For Making the Law and Legal Profession More Accessible to and Reflective of the Community at Large*, April 2016
- Phi Alpha Delta Legal Fraternity, *Meritorious Achievement Award in Promoting Civility and Professionalism*, March 2016