1. INTRODUCTION AND LEARNING OBJECTIVES (5 MINUTES)

Take this opportunity to introduce yourself and review the Learning Objectives for the program. You could also introduce your reasoning for facilitating this program, for example, a previous experience you had with incivility.

2. PUBLIC OPINION OF LAWYERS (5 MINUTES)

These slides include polls on the public’s opinion of lawyers. You could replace these slides with different or updated data.

3. COMMISSION ON PROFESSIONALISM 2014 SURVEY ON PROFESSIONALISM (5 MINUTES)

These are the highlights from the Commission on Professionalism’s 2014 Survey of Illinois Lawyers.

4. HISTORICAL UNDERPINNINGS OF CIVILITY (5 MINUTES)

This section focuses on the historical interpretations of civility. We encourage you to employ further research or add other classical and modern interpretations of civility to better engage your audience.

5. HYPOTHETICAL SCENARIOS (40 MINUTES)

Explain to participants that because civility and professionalism are nuanced approaches depending upon particular circumstances, they will have an opportunity to practice with various scenarios. We suggest using 5 scenarios and allowing 7-8 minutes per scenario. Several scenarios are included in the Civility Toolkit along with discussion points for each scenario. Participants may answer the questions individually. However, the discussion is greatly enriched by having participants discuss each scenario in pairs or groups then having each pair or group report out on their conclusions. Review these facilitation tips to learn how to encourage meaningful discussion with your participants.